



DECORATOR DATABASE KITCHENS

QUESTIONS TO ASK

The answers you receive will help you assess the overall project and how to proceed. They will also help your Floor to Ceiling® designer understand the goals and priorities you place on the project.

1. **Can you provide tear-out and installation services?** Most Floor To Ceiling® stores can provide tear-out and installation service by a trusted sub-contractor or its own staff.
2. **What happens to my old appliances and cabinets?** You may want to consider re-using some of your discarded cabinets or counters in the garage or another area. Whether this is feasible depends on the manner in which they were originally constructed and installed. Your contractor or Floor To Ceiling® installer must inspect the current conditions in order to make a recommendation.
3. **How long does it take to receive products that have been ordered?** Everyone is anxious to get started once the project has been designed and the order placed. But, please do NOT tear-out existing materials until ALL of the new materials have arrived. Your design specialist will coordinate delivery and installation of all products you order from Floor To Ceiling®, so you will not be without service for longer than is necessary.
4. **What kind of payment schedule do you require?** Is financing available? Floor To Ceiling® showrooms do offer financing. Ask for details!
5. **Can you work with a contractor or architect I have chosen?** Floor To Ceiling® stores are happy to cooperate with the architect or contractor of your choice.
6. **Are any products or services needed for this project that cannot be purchased from Floor To Ceiling®?** You will be delighted by the variety of products and brands available from Floor To Ceiling®! From the floor covering, right up to the cove molding at the ceiling! Since it is not possible to display every product in every style in the showroom, if you don't see it – be sure to ask!